



City of Reidsville Press Release – Release Date March 25, 2020

City of Reidsville limits public access to City office buildings

Reidsville City Hall and all other City offices will be open to the public by appointment only beginning on Thursday, March 26, 2020, regarding daily business.

The action is being taken out of an abundance of caution to help prevent any exposure to and the transmission of COVID-19.

As both the President and Governor have encouraged, this action is being done to protect our workforce and our citizens. The City also wants to encourage social distancing throughout the local community as well.

There are several ways that citizens can conduct business with the City as the City limits face-to-face interactions. He said those options include phone and email. Residents can also use the mobile app, Reidsville Connect, to report problems. Social media will be used to inform citizens of any changes. Residents can call the following phone numbers depending on the service needed: Finance Department, 336-349-1050; permitting and inspections, 336-349-1065; City Manager/City Clerk Office, 336-349-1030; and trash pickup, road and public utility construction, 336-349-1070. Additional contact information is available by going to the City website, reidsvillenc.gov.

Utility payments can be made by mail to 230 West Morehead Street, Reidsville, NC 27320. Checks and cash may be placed in the night drop box behind City Hall, where envelopes are provided. Credit card payments may be made online at <https://www.municipalonlinepayments.com/reidsvillenc> or over the phone at 1-866-254-7137. You can also call the local number, 336-349-1054, but please realize there may be long wait times.

All City services are continuing to operate except for a few non-essential services.

To date, the City has implemented the following actions:

- On Friday, March 13, issued a state of local emergency in conjunction with Rockingham County.
- Established a COVID-19 Task Force of City officials and the Annie Penn Hospital President, which hold daily meetings by phone.
- Instituted weekly CodeRED updates on Sunday nights from Mayor Jay Donecker.
- Ceased all City-sponsored activities and City board and commission meetings other than Planning Board and City Council, etc.
- Closed operation of the RCARE/Senior Center and Recreation Center.
- Closed all other City offices except by appointment only as of March 26.
- Closed all playgrounds as of 5 p.m. on Wednesday, March 25. Other parts of the parks that encourage passive recreation, like the trails, open space and green areas, can still be used but citizens must maintain social distancing. No organized activities will be allowed on sports fields.